



**CLARION
HOUSING**

Linda Hibbs
Head of Housing & Health
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Clarion Housing

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13 January 2020

Dear Linda,

Further to our recent conversations and email exchange, I can confirm our position in relation to Disabled Facility Grants (DFG's).

Clarion do and will continue to fund all minor adaptations for our residents – and we have no plans to change this. We will continue to complete works to ramps, internal grab, stair and hand rails, external handrails over bath showers, door entry and similar works

Clarion take on all of the maintenance, servicing and compliance costs for equipment installed as part of the DFG process; these can be significant. We also currently absorb future replacement costs, and will only refer residents for further DFG's if their condition or needs have changed and or existing equipment is no longer meeting their needs

Clarion manage all installation works through a central team and are happy to share details of the work we do if required

I hope this helps, and if you want any additional reporting or detail on the work we do please let me know.

Yours sincerely



**Vicky McLeod – Head of Strategic Repairs
Clarion Housing Group**